

WIN Brookfield | TEMPO

Neil Wilcox, EVP Corporate Social Responsibility
February 28, 2024

Fiserv Diversity and Inclusion Overview

140+

community
partnerships



Employee Resource Groups (ERGs)



Policies

- Military Guard and Reservist Leave Policy
- Gender-Neutral Paid Parental Leave Policy
- Global Diversity and Inclusion Policy
- Global Supplier Diversity Policy
- Domestic Partner Benefits Policy
- Family Forming Benefits



Fiserv Salutes

Through a U.S. military and veterans engagement strategy called Fiserv Salutes, we provide the military community with career opportunities, education resources, and business solutions for military-owned businesses.



Mentorship

- Xchange resources
- PayTech Women
- Inclusion Works
- Big Brothers, Big Sisters
- Leading Women



Training

- Xchange Courses – asynchronous and instructor-led
- Onboarding orientation, leadership, and talent development
- Military awareness hiring training for hiring managers and supervisors
- ERG opportunities for learning, networking, development, and internal mobility

#FiservProud to Be a Best Place to Work for Diversity & Inclusion



2022 - Partner of the Year
2023 - Partner in Excellence



Silver Torch Award



Employee Resource Group | Corporate Overview

33

Fiserv offices



more than
8,200

ERG members



14

countries



90+

ERG Events in Q1 2024

Global Leadership

17 global leaders



154 chapter leaders



Pillars

- Experience
- Employment
- Entrepreneurship

140+

community
partnerships



fiserv. Gives Back

90+ established
chapters

20+ International
Chapters



Asian
Leadership Council



Juntos
Hispanic & Latino Council



Military
Leadership Council



SOAR
Black Associate Council



Thrive
Disability Associate Council



Unity
LGBTQ+ Associate Council



Women's
Impact Network

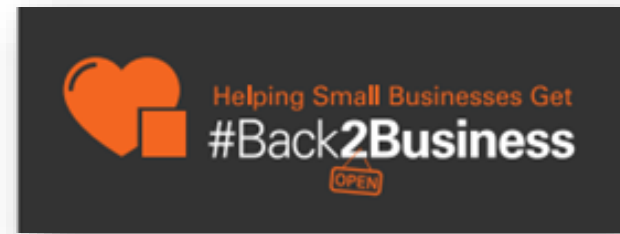


YoPro
Young Professionals Council

6 New Chapters Launched in 2023

- SOAR:** Berkeley Heights, NJ – January
- WIN:** Frisco, TX – February
- ALC:** Stafford, TX – March
- Thrive:** Berkeley Heights, NJ – April
- SOAR:** Stafford, TX – June
- Unity:** Wilmington, DE – June

2023 Community Investment | Back2Business



Our 2023 Back2Business Commitment to Community Investment

Back2Business

195

Grants



to small diverse business
across the globe

More than **193** pop-ups

>\$366K



10 marketplace events,
globally

More than

\$1.9M



provided to **195** small
diverse businesses
globally

Nearly

\$2.2M



supporting small, diverse
businesses through grants,
pop-ups, marketplace
events and gift baskets

University Partners and Incubators



Small Business
Development Center
UNIVERSITY OF GEORGIA



1867

HOWARD
UNIVERSITY



RUTGERS



Syracuse University

**D'Aniello Institute for
Veterans & Military Families**

JPMorgan Chase & Co., Founding Partner

Community Engagement in Milwaukee and Beyond

Programmatic and Philanthropic Engagement



Global Headquarters Moving to Downtown Milwaukee!

Opening March 2024





Thank You!